



# Faculty Senate

Information Technology Committee  
Committee Reports  
2021-2022

Chair – Glenn Martin; Vice Chair – Lee Dotson; Steering/Senate Liaison – Joseph Harrington

**March 15, 2022**

Committee met for about an hour. Shafaq Chaudhry gave a presentation about the Office of Research's Research Computing & Data Workshop for Researchers series. Some Q&A discussion regarding using training for students in courses, meeting student needs that don't overlap with the curriculum, and other online programs. Other topics including infrequent telephony and mass e-mail were discussed briefly as no UCF IT representative was available for the meeting (Hank Glaspie joined near the end to discuss process of a new mass e-mail policy).

**February 22, 2022**

Committee met for about an hour. Discussion about the mass e-mail policy was had with Hank Glaspie giving a review of other university's approaches. In addition, "software for the common good" was continued with approaches of others reviewed. A discussion of VPN issues, including port blocking of outbound VPN, was also held. Hank Glaspie stated he would review current policy to see if changes could be made.

**February 8, 2022**

Committee met for about an hour. Discussion primarily focused on the mass e-mail policy and a process/policy for evaluating software in the common good with a review of information collected from other institutions. In addition, the committee discussed opportunities for training and workshops available with existing software licenses to maximize use and the impact of the Open Records Law on few-seat software purchases.

**January 25, 2022**

Committee met for about an hour. Discussion about the mass e-mail policy was had with guests Joe Adams and Allison Hurtado also attending. In particular, existing policy seems to not align with current practice. Discussion about newsletters and e-mail lists including more intelligent systems that would not remind you of items you have actually already completed (e.g. training). What e-mail providers are approved? Is there a dashboard for e-mail lists? Committee will collect policies from other institutions and review them in a future meeting. Finally, continued discussion on software for the common good; committee is also requesting policies from other institutions.

**January 11, 2022**

Committee met for about an hour. Discussion primarily focused on a discussion of Multi-Factor Authentication (MFA) across campus systems but especially regarding Office 365. UCF will be phasing in MFA for all users during the spring semester (between February 17 and March 3). In addition, continued discussion on "software for the common good" and how that might be identified or handled across campus.

**October 12, 2021, 2:00 p.m.**



# Faculty Senate

Committee met for about an hour. Discussion was held on topics of Linux support and the upcoming IT strategic plan. In addition, to basic Linux support that will be organized through Chad Macuszonok and Shafaq Chaudhry in Office of Research IT, helping faculty with machine specifications (for a purchase process) will also be supported through Office of Research IT. Matt Hall (CIO) reviewed the major September 16, 2021 outage and went through issues that occurred and future plans to avoid those points of failure. Within the upcoming IT strategic plan, Matt Hall discussed issues with the wireless network that they hope to address, the committee discussed items that might be in the “common good” for UCF and UCF IT to cover. Proposed committee product for the year is a process/policy for evaluating what software is common-good and how to determine charging.

## **October 26, 2021**

Committee met for about an hour. Discussion primarily focused on a presentation by Mike Sink from UCF IT regarding Knight Vision and the effects Workday will bring to faculty. Initially, the financial and other parts of UCF business will go online in 2022. Student modules will move at a later date, meaning PeopleSoft will continue to be used in the short term. Questions about the myUCF portal, security, and uptime were asked. Mike Sink also provided a brief demo of the mobile interface of Workday. Suggestion was made for UCF IT to provide “sneak peeks” so faculty can see what is coming. The meeting closed with agreement to start work on a process/policy product for evaluating what software is in the common good and how to determine charging.

## **November 9, 2021**

Committee met for about an hour. Mr. David Zambri, UCF’s new Chief Information Security Officer, visited and took questions after a brief presentation. One topic discussed was the need for 365/7/24 security monitoring (without necessarily a 365/7/24 staff presence). Committee then had a discussion on “software for the common good” and various methods that might be used to make that decision at the university, college, and department levels. Ideas for a “clearinghouse” of available software as well as a way for faculty to indicate interest in software (a potential license sharing connection) were also discussed.

## **November 30, 2021**

Committee met for about an hour. Discussion primarily focused on a presentation by Maureen Binder (and colleagues) from UCF HR regarding Knight Vision and the effects on faculty. Human Resources will be organized into “business centers” within colleges to better provide coverage through the use of dedicated personnel. Some IT issues were questioned but more is needed to be learned in this area. Early looks or demos were requested.

## **December 14, 2021**

Committee did not meet quorum. Members in attendance did not take up any agenda items. Members participated in an open discussion for about an hour. Topics included future deployment of MFA for Office 365 applications and questions relating to Common Good software.