

*Faculty Senate Meeting  
Thursday, August 30, 2007*

*Dr. Manoj Chopra, Faculty Senate Chair, called the meeting to order at 4:05 p.m. The roll was circulated for signatures. The minutes of April 27, 2007 were approved unanimously.*

**RECOGNITION of GUESTS**

Dr. Chopra recognized President Hitt, Provost Hickey, Drs. Schell, Huff-Corzine, and Morrison-Shetler.

**ANNOUNCEMENTS**

*Dr. Chopra's Announcements:*

- He welcomed the Senators to the new term of the Faculty Senate. Introductions of senators were completed during the first meeting of the current senate in April.
- He extended a special thank you to President Hitt for today's catered reception.
- Dr. Chopra reminded senators that if there are any topics for discussion in their colleges that affect the faculty, they should bring these to the Faculty Senate.

*Welcome Remarks and Announcements - President Hitt*

- President Hitt extended a heartfelt thanks to Dr. Chopra for his service on the BOT and as the Chair of the Faculty Senate. Dr. Chopra has followed in the able footsteps of Dr. Arlen Chase; He also extended congratulations to Drs. Chopra and Cook for their reelection as Chair and Vice Chair of the Faculty Senate for 2007-2008. He reiterated that the Faculty Senate is important in shared governance and further extended his gratitude to all who serve in the Faculty Senate.
- President Hitt anticipates an interesting year or two ahead of us at the university. He has no doubt that there is a real problem in the state budget associated with the housing bubble and actions over the years that has produced an excessive housing supply throughout the State of Florida. The crisis in the state budget associated with the decline in sales tax from construction of houses and associated sales. This is the first legislature in 30 years that has had less money to allocate. There is uncertainty as to how long the budget crisis will last.
- The Board of Governors (BOG) met in Tampa several weeks ago with the outlook projected that if the state revenues are not improved, there will be a rougher year ahead. There might be another 4-6% cut next year. Dr. Hitt testified on Tuesday before the state of FL Senate Higher Education Committee (HEC) regarding the percentage cuts in the budget. Already there has been 4% withheld and in light of the possibility of 6%, UCF decided to withhold another 2% from the budget so that if we have to do 6% as expected, then monies would not have to be taken back from the budget.

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- The senate HEC discussed help in the form of a 5% tuition increase in January and perhaps a technology fee. If the technology fee is based on semester hours, then this fee would be helpful to UCF. The committee did not offer any advice to the university presidents regarding areas for possible budget cuts – this is viewed as a positive in that the committee refrained from micromanagement of the university budget. President Hitt reflected that a similar budget crisis occurred when he first came to UCF, and by working together and taking a university-wide view, putting the interests of students first, we were able to overcome the crisis. We have a high degree of teamwork and cooperation at the university.
- Dr. Hitt anticipates that the university is still going to build the on campus performing arts center and is also looking at other projects. He commented that it is becoming obvious regarding the PECO outlay dollars that the funding for academic buildings is not getting reasonable share of those dollars, and this has become a top priority for us and the Chancellor. Other universities have asked for funding for large projects – one here at UCF is the library that would require more than \$100 million project to renovate and expand – that amount has stalled UCF because you could not get \$50-60 million on PECO. Perhaps UCF should investigate larger project proposals to the BOG as a strategy and take on the library project. The arena and stadium projects are on time and on budget.
- President Hitt responded to a request from Dr. Chopra to discuss differential tuition issue. He responded that during the last legislature session, three institutions FSU, UF, and USF, wanted to charge a differential tuition with a total tuition increase of not more than 15% each year. These would not be covered by Bright Futures and Florida Prepaid. For example, if the legislature approved a 5% increase then those schools would be able to add 10%. This came about as a result of UF proposing an academic enhancement fee of \$1000 fee with \$500 each semester (fall and spring) to be used to hire more faculty and academic counselors. If this fee was only at UF, then all in the university system would have supported it. The universities were eager to give support because of the provision that Bright Futures would not cover the fee and it will open the door for the others in the future. The Bright Futures program provides millions of dollars statewide in tuition fees to students. The enhancement fee would be the opportunity to break free from Bright Futures.
- As the legislative session progressed the fee was considered to be dead. However, FSU supporters wanted to help if they would be included. A year ago, a bill passed that schools that were on a 2005 publication based on the year 2002 Carnegie list of research money would be eligible for differential tuition. The funds would apply to those three schools: UF, FSU, and USF. The fact that the Carnegie list was an old list was pointed out to the legislature. President Hitt does think that UCF will be eventually added to this list; that this is worth working towards although he is not certain what year that will happen. Governor Christ vetoed the tuition increase requested by the Legislature but subsequently signed the bill for differential tuition at UF, FSU and USF for 2008.

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- Currently, there are \$120-121 million research dollars this year due to faculty efforts. There were 225 doctoral degrees conferred this year.
- Responding to a question regarding the cap on freshman enrollment, President Hitt stated that the legislative perspective on capping all state universities is that they are not happy with this development. However, we now get fewer dollars since 1984 and there has been a dramatic decrease in recent years. Capping freshman enrollment does not eliminate transfer students and as we raise retention rates, then enrollment goes up. He stressed that retention was the key to increasing enrollment.
- US News and World report – Dr. Hitt stated that UCF has climbed another tier into the Third Tier of rankings. He commented that the tiers are resource driven – funding levels and reputation. For example, graduate study focus at UCF is recent and just not that well known. UCF has to work on that. The number of small classes you offer is another factor that goes into the rankings. We want fewer adjuncts teaching and although UCF is not bad in that area, more improvement is needed. President Hitt reflected that it is difficult to know when we might be able to move to tier 2 and stated that UCF needs more resources to climb much above where we are now.
- President Hitt was asked to comment on long term growth. He stated that the main campus capacity is about 50,000 students, and we are at 42,000 currently. There is 20% more to expand if needed and there is anticipated growth in research and graduate areas. UCF will depend on other campuses for growth in the numbers beyond that, such as: Lake Mary; Valencia West; Palm Bay; Brevard; Lake Sumter, Rosen Center and Downtown Digital Media; Lake Nona health-related programs, like nursing in the next years.

*BOG Report - Dr. Chase Comments*

Possible BOG January 2008 tuition increase of 5% is anticipated. He also anticipates that the legal matter (Graham v Pruit) will be resolved by December to let parents know to prepare for any increase. According to Dr. Chase, the judge may fast track the decision that would be made – the 5% increase was subject to condition that the cut in budget would be more than 4%. The current thinking is that there is minimally two more years that university budgets would experience similar problems. There is optimism regarding salary increases next year as 2008 is an election year.

**Old Business**

None.

**New Business**

*Provost's Report* – Provost Terry Hickey

Provost Hickey thanked the faculty for serving the students in such a productive fashion and working to absorb the effects of the budget cuts while keeping the student interests in mind at all times.

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He reported that he had not received any problems from students regarding not getting in to classes this semester. Faculty are doing what needs to be done to serve the students.

*Revised Student Perception of Instruction Forms* – Dr. Diane Wink reported on behalf of the Adhoc Subcommittee on SPOI.

The Subcommittee chaired by Drs. Wink and Jungblut brought forward a proposed Student Perception of Instruction forms following 16 months of work on this project. The form is being presented today as a point of discussion. Dr. Wink reviewed the history of the project.

About a year ago, in March at the end of that year, a small ad hoc committee was set up. The committee is interested in more members, all are welcome to join this committee, which is made up of faculty from only Arts and Nursing at this point. The subcommittee reviewed the existing form over the past year along with forms from outside sources. The members decided to go with an in-house form due to the excessive cost associated with some external forms. The current student perception form was set aside and replaced with new questions. Early last year the committee received feedback on the questionnaire – for example, bias in the questions, weighted averages etc. Today's version is designed by the committee with new questions. The format for review is made up of three versions:

- Face to Face (f2f) and ITV;
- web mediated classes;
- web based classes;

The committee does realize that f2f and ITV are different delivery methods.

The first section of the draft form is Course Context. The second section is Instructional Evaluation: syllabus, assignments, etc. and the third section is free responses – what was best, suggestions to improve the class.

The timeline from the committee starts with today's presentation, then distribution to the senators for their review. Folders were provided to senators with the three types of forms in three colors and different color scantron – bubble in 'A' if the question is good; then, complete the free response section, for suggestions. Senators were asked to return the scantrons by September 14 to the Faculty Senate Office, Classroom Bldg, Room 320J or to FCTL.

The next step will be a pilot this semester conducted using a pool made up of recipients of teaching awards since 2002 – that is 213 professors with 610 sections. This form of evaluation will be in addition to the customary student perception of instruction evaluations. The committee will seek IRB approval for this process. The sample is convenience but purposeful, with all colleges and modalities represented. Next, suggestions from the review in Fall will be implemented and a second pilot will be conducted in spring.

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There was discussion among senators requesting that the distribution be electronic and to the larger faculty group. Others noted that there are great teachers who have not received teaching awards and why not have a random sample for the pilot? Dr. Wink responded that the pilot in the spring semester would have a more random sample. Input from departments is essential. Dr. Tace Crouse will send out the most current version electronically.

Another question addressed student involvement in the process and at this point. Dr> Wink replied that students have not been included directly on the committee, however there has been communication with students. In the future, the committee will approach students through SGA and complete this same process. Student perception of instruction to give feedback to be good teachers and this form is trying to give teachers more input in to the process.

Dr. Chopra expressed thanks to Dr. Wink and the subcommittee for their work and informed that the senators can contact those on the committee for participation in these activities.

Update on Parking and other issues on Gamedays - Dr. Schell reported.

Dr. Schell reviewed the guidelines for parking on game days for this fall semester. Fortunately, for this season, all games are scheduled on Saturdays. He distributed handouts for senators for review and informed the senate that faculty may also access this information on the website [ucfgameday.com](http://ucfgameday.com).

There are FIVE major issues for faculty:

- Six game days – one over Thanksgiving so no effect on parking
- The Gold zone is in effect after 7:00 a.m. on game day until two hours after the game ends. No parking is allowed in the gold zone which is reserved exclusively for donor parking. Faculty can park anywhere except Gold Zone locations without gold zone passes.
- There are no reserved spaces; no faculty parking permit is honored during this period.
- Faculty with official university business will park in Deck B – no fans in this parking deck. Faculty ID card will give access to the garage
- Instructional buildings, studios, will be locked at 12 noon on game days. Dr. Chopra stressed that faculty and graduate students in these buildings on game days not prop doors to labs or buildings for security reasons.

Faculty Constitution changes - Dr. Cook reporting

There will be changes in the faculty constitution brought forward later this semester.

### **Standing Committee Reports**

UPCC – Dr. R. Pennington reporting

- The first meeting is scheduled for Tuesday September 11<sup>th</sup> at 12noon – 2:00pm and will be schedule on the second Tuesday of each month. The committee needs a chair for the university course review committee. There will be discussion about a UPCC review subgroup. Dr. Pennington reminded senators that there are deadlines to meet regarding curriculum changes.

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The changes must be processed through department and colleges so these requests must be at the university level by November/December in order to meet the university catalog deadline.

- UPCC will consider creating an executive committee that would review items and have a consent agenda – for example, minor catalog name changes – for example.

Graduate Council – Dr. A. Lieberman reporting

- Issues carried over from last year include the recommendation on the conflict of interest policy. Dr. Lieberman noted that legal expertise representation is available at most of the meetings to assist committee members with procedures.

Personnel – Dr. Chakrabarti reporting

- The committee will meet on September 4<sup>th</sup>. The plans for this year include: finish discussion on P & T; conflict of interest and ORP discussion. If there are any other issues, please send emails directly to committee chair Dr. Chakrabarti or to Dr. Chopra.

Budget and Admin – Dr. K. Belfield reporting

- The committee met to elect the chair which will be Dr. Belfield. A meeting is planned where Dr. Neighbor will present the Pegasus Model. All senators and faculty are encouraged this presentation. An announcement will be sent to all faculty.

**Other Business**

None

**Adjournment**

Motion to adjourn and seconded. Meeting adjourned at 5:36 p.m.

(from <http://www.UCFgameday.com>)

### Faculty Notice

Classes scheduled on the UCF Campus on football game Saturdays (Sept 15, Sept 22, Sept 29, Oct 20, and Nov 3) will be held if they begin before 12:00 noon. Classes that begin at 12:00 noon or after are cancelled on game days. Classroom buildings will be locked at that time. Faculty with keys may access the building after 12:00 noon, but staff and students may not access the building after 12:00 noon. If a class begins before 12:00 noon and continues after 12:00 noon, the class may continue until its normal completion time.

All faculty and student parking in the "Gold Zone"\* and in Parking Garage B\*\* is prohibited after 7:00 am on game day. Unauthorized cars will be towed away. Exceptions in the Gold Zone will be Golden Knight members who have special football game day passes. Exceptions in Parking Garage B will be those people who are authorized to park in Parking Garage B (see below).

Parking Garage B will be reserved on game day for people on "Official University Business" from 7:00 am until two hours after the completion of the football game. There will be attendants stationed at Parking Garage B, and only people with credentials will be allowed to park in Garage B. Credentials will include a faculty identification card, a test confirmation stub (LSAT, MCAT, etc), theater tickets for the day's performance, or student credentials distributed by the faculty member who teaches the Saturday day class.

Shuttles that normally run between Research Park and the UCF Campus will be in operation. However, the normal schedule will no doubt be hindered by the traffic load on the surface streets on game day. Also, drop-off areas will be restricted to those near the front of the campus.

Homecoming Game Day-Saturday, November 3-will create special challenges for students and faculty who attend classes on the Orlando campus that morning. The Homecoming Parade will be on campus rather than downtown, and the normal flow of traffic will be impeded by floats, bands, etc. Details are yet to be determined.

For any questions, please give Rick Schell a call at 3x4197.

\* Gold Zone parking lots include lots C1, C2, D1, D2, E1, E2, E3, E4, E5, D6, E7, E8, and parking garages C, D, and F. For details go to UCFGameDay.com.

\*\* Parking Garage B is what is sometimes called the South Parking Garage, near the Live Oak Room and where Parking Services now has its office.



McCulloch Road

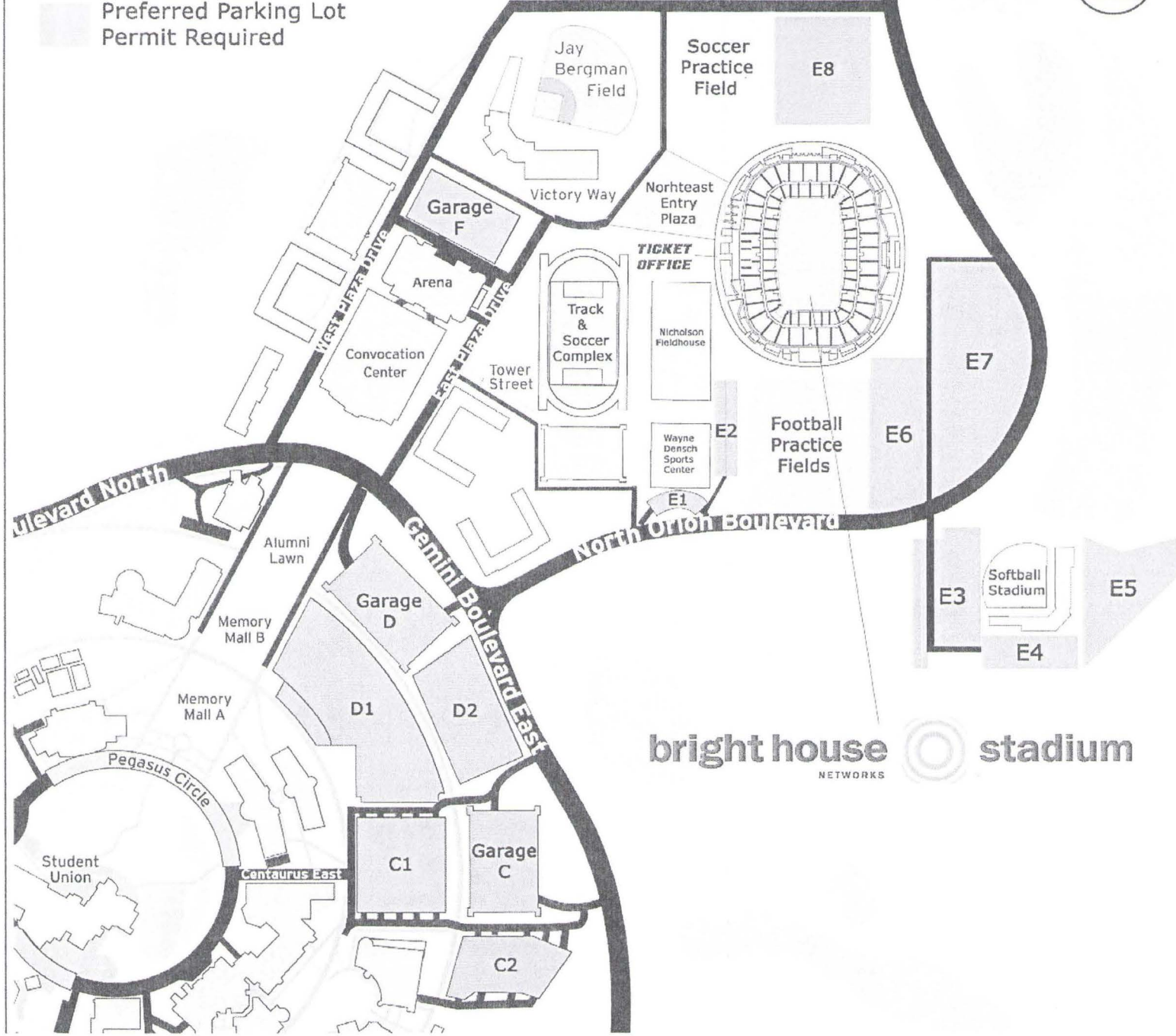
Football Parking Permit Required for Access onto Orion Blvd.

Orange / Seminole County Fire / Rescue Station 65

# UCF FOOTBALL GAME DAY PARKING MAP



Preferred Parking Lot Permit Required



bright house NETWORKS stadium



## **Campus Traffic Flow (found at UCFgameday.com)**

In order to achieve optimal traffic flow on campus during home football games, the following changes to normal road conditions will be in effect on game day:

1. Gemini Boulevard North (from Alafaya Trail to North Orion Blvd) will be closed to general traffic from 3 hours prior to the published game start time until 2 hours following the end of the game (or later if required). However, emergency service vehicles, operational support vehicles, and specifically designated shuttles will be authorized to use this roadway at all times. This road closure is designed to ensure pedestrian safety between the main and north sections of campus.
2. Gemini Blvd East (from Libra Drive to North Orion Blvd) will only be accessible to vehicles displaying valid Gold Zone credentials from 3 hours prior to the published game start time until 2 hours following the end of the game (or later if required). In general, valid credentials will only include GKC Gold Zone parking passes, SGA Gold Zone parking passes, handicapped parking permits and operational support vehicle passes.
3. North Orion Blvd (from McCulloch Road to Gemini Blvd North) will only be accessible to vehicles displaying valid Gold Zone credentials from 3 hours prior to the published game start time until 2 hours following the end of the game (or later if required). In general, valid credentials will include GKC Gold Zone parking passes, SGA Gold Zone parking passes, handicapped parking permits and operational support vehicle passes.
4. Libra Drive will be one-way into campus (north flow) from 3 hours prior to the published game start time until game halftime. At halftime, traffic flow will be reversed and Libra Drive will be one-way off campus (south flow) until 2 hours following the end of the game (or later if required).
5. Similarly, traffic flow through the Research Park will be one-way into campus from the intersection of Ingenuity and Science Drives to Discovery Drive to Libra Drive into campus from 3 hours prior to the published game start time until game halftime. At halftime, traffic flow will be reversed, and Libra Drive to Discovery Drive to the intersection of Ingenuity and Science Drives will be one-way off campus until 2 hours following the end of the game (or later if required).
6. Campus entrances at University Blvd, Central Florida Blvd, and Centaurus Drive will remain two-way flow for all traffic throughout game day.

**NOTE: Parking on campus is only authorized in designated parking lots and garages. No street or open area parking is authorized anywhere on campus. Violators will be subject to fines and towing.**

## **General Information & Policies (found at UCFgameday.com)**

### **Admission**

All guests entering Bright House Networks Stadium must have a valid ticket or UCF student identification card for admission unless they are younger than two years of age. Once guests enter the stadium, they may not exit and re-enter.

As you enter Bright House Networks Stadium, an attendant will scan the barcode located at the bottom of your ticket with a handheld ticket scanner. Please make sure that each person in your party presents their tickets individually.

### **Alcoholic Beverages**

Alcoholic beverages ARE STRICTLY PROHIBITED from being brought inside Bright House Networks Stadium. Persons with alcoholic beverages may be ejected from the stadium. No refunds will be granted in these cases.

The University of Central Florida's drug and alcohol policy is set forth at:

[http://www.goldenrule.sdes.ucf.edu/14\\_Drug\\_Free.html](http://www.goldenrule.sdes.ucf.edu/14_Drug_Free.html). This policy states that the sale, service, possession and consumption of alcoholic beverages shall comply with state and federal laws. This policy shall remain in effect for all home football games. However, city and county ordinances shall not be applicable or enforced on the main UCF campus during authorized tailgating hours, thereby permitting alcoholic beverages in open or unsealed containers from 7:00 AM until 2 hours after game end (or midnight, whichever comes first). This policy only applies to the main UCF campus and not the surrounding area.

Possession or consumption of alcoholic beverages is prohibited by persons younger than 21 years of age. Anyone consuming alcohol must be prepared to show proof that he or she is 21 years or older.

No kegs, beer funnels or glass containers are permitted on campus, and no alcoholic beverages are authorized in the stadium on game day (except in the stadium suites and club lounge).

### **Banners, Signs, and Flags**

Banners, signs, and flags are prohibited inside Bright House Networks Stadium.

### **Bus Parking**

Parking for charter buses will be available on game day. All buses must be registered and possess proper credentials for admittance to campus and parking. For detailed information, please call 407-823-1588.

### **Cameras**

No video cameras are permitted inside the stadium. Still cameras are acceptable.

### **Chair backs, portable**

Individual chair back seats are prohibited. However, chair backs seats are available for rental on a season basis by calling 1-800-510-5614 or by visiting [www.knightseats.com](http://www.knightseats.com).

### **Concessions**

There are 11 concession stands located throughout the stadium on the main concourse.

### **Disability Accommodations -- Assisted Listening Devices**

Assisted Listening Devices (ALDs) are available at the stadium ticket office located outside the base of the Roth Tower - adjacent to Gate 1.

### **Disability Accommodations -- Parking**

Parking for guests with disabilities is available in Garage D - Level 1 with proper DMV permit. Garage D is located at the intersection of Orion and Gemini boulevards. A shuttle for disabled patrons will be provided (no charge) from Garage D to Bright House Networks Stadium. Additional disabled parking spaces are available throughout the campus; however, no shuttle service will be available for these spaces.

### **Disability Accommodations -- Seating**

Seating for guests with disabilities is located throughout Bright House Networks Stadium on the first and

second levels and on the club seating level. Customers who require special assistance are urged to make all ticket arrangements well in advance by contacting the Athletics Ticket Office at 407-823-1000.

### **Elevators**

The Roth Tower (west side of the stadium) has three elevators to accommodate club seat holders, suite holders, disabled guests, and credentialed media and staff. The east side of the stadium has one elevator to accommodate general ticket holders and disabled guests. Disabled guests will receive priority.

### **First Aid Rooms/Medical Services**

The stadium first-aid facility is located in the northeast corner of the stadium on the main concourse adjacent to Gate 10. An additional first-aid station will be located on the main concourse across from Gate 18 (behind Section 106). Orange County Fire and Rescue teams will provide emergency medical services on the campus and in the stadium on game day.

### **Gates**

All gates open **90 minutes** prior to kickoff for the general public. Gates will open two hours prior to kickoff for stadium suite patrons and credentialed media/staff.

Gate 1: Roth Tower Lobby; Club Seating, Stadium Suites and Operations

Gates 2 - 9: General Fan Entrance

Gate 10: Service Entrance Only; Marching Bands, Cheerleaders, and Performers

Gate 11: General Fan Entrance, Visiting Team Will Call

Gates 12 - 14: General Fan Entrance

Gate 15: General Fan Entrance, Student Admit Resolution

Gate 16: Football Team Guests, Athletic Prospects, FHSAA Coaches Admit

Gate 17: Service Entrance Only - Vendors

Gate 18: Media (all media enter here); General Will Call; General Fan Entrance; Game Day Staff

### **Golf Carts/ATVs**

Non-official UCF golf carts, all-terrain vehicles and utility vehicles are strictly prohibited on the UCF campus on game day. Only "official-use" golf carts are permitted and they must be coordinated/credentialed through the UCFAA.

### **Guest Services**

UCF is committed to providing fans the ultimate game day experience. Should you have any questions or need assistance, Guest Services Centers are located in and around Bright House Networks Stadium for your convenience.

### **Lost and Found**

During the game, lost and found items will be taken to the Guest Services Kiosk located on the main concourse at Gate 18. Unclaimed articles will be taken to the UCFAA Facility and Operations Department @ 407-823-0673 shortly after the conclusion of the game.

### **Merchandise**

Official UCF Knights Merchandise can be purchased on game day at locations inside and outside the stadium. Merchandise is also available online at [www.UCFAthletics.com](http://www.UCFAthletics.com)

### **Parking (See associated link on this Web site)**

There are approximately 12,000 vehicular parking spaces on the UCF campus. On game day the campus will be divided into three parking zones:

*Gold Zone - Reserved Parking (by Permit Only)*

Preferred parking lots and garages are located in the northeast sector of campus and are closest to Bright House Networks Stadium. Gold Zone lots require a valid football game day parking permit and are reserved for members of the Golden Knights Club, credentialed media, stadium operations personnel, and selected others (students with special permits and disabled patrons). Permits must be properly displayed from the rearview mirror at all times. All permits are limited to one parking space. Tailgating (not permitted in any parking garage) is to be confined to the area immediately behind your vehicle and shall not impede traffic flow or parking spaces for other vehicles. Preferred routing to Gold Zone parking (from



the south) is via Libra Drive/Gemini Boulevard and (from the north or west) via McCulloch Road/Orion Boulevard.

#### *Red Zone - General and Official University Business Parking*

Red Zone lots are located in the south-southwest sector of campus. Parking is free and provided on a first-come, first-served basis unless otherwise designated. Preferred routing to Red Zone parking (from the south) is via Alafaya Trail/Central Florida Boulevard and (from the north or west) via Alafaya Trail/University Boulevard. Garage B is reserved for official university business.

#### *Blue Zone - General Parking*

Blue Zone lots are located in the northwest sector of campus. Parking is free and provided on a first-come, first-served basis unless otherwise designated. Preferred routing to Blue Zone parking is via Alafaya Trail/University Boulevard or Centaurus Drive.

#### **Important Notes Regarding Parking/Traffic:**

1. Only Gold Zone patrons will be authorized to enter/exit the campus via Orion Boulevard (north entrance accessible from McCulloch Road) from three hours prior to kickoff until two hours after game end.
2. Parking is only authorized in designated parking lots and garages. Patrons who illegally park on or along any campus roadways or in other non-designated parking areas are subject to towing and fines.
3. Normal university parking decals/hang tags will not be honored on football game days, except for permanently assigned campus residential housing.
4. Garage B (South Parking Garage) is reserved for official university business.
5. For more game day parking and traffic information (including maps) see "Traffic & Parking" link at [www.UCFGameday.com](http://www.UCFGameday.com).

#### **Prohibited Behavior**

Rowdy, threatening, or disruptive behavior, such as standing in the aisles, portals or concourses; profane or abusive language; smoking; fighting; throwing of any objects; and drunkenness, will not be tolerated and can result in ejection, arrest, and/or loss of season ticket privileges. Should you observe any type of disruptive behavior, please notify the nearest law enforcement officer or event staff person.

#### **Prohibited Items**

Prohibited items at Bright House Networks Stadium include, but are not limited to the following:

- Horns, whistles or artificial noisemakers
- Alcoholic beverages
- Bags and backpacks
- Balloons
- Banners, signs and flags
- Balls of any type
- Cans/bottles
- Coolers (hard or soft sided)
- Fireworks/flares
- Frisbees
- Food and drink
- Laser pointers
- Personal chair back seats
- Picnic baskets
- Strollers
- Tripods
- Umbrellas
- Video cameras
- Weapons

Security personnel reserve the right to deny entry of any item deemed inappropriate.

### **Re-entry**

Once you are admitted (ticket scanned) into Bright House Networks Stadium you may not exit the stadium and re-enter using the same ticket. If you have an emergency and must depart the stadium - stop by the Guest Services Kiosk at Gate 18 prior to your exit.

### **Request for Assistance**

All requests for assistance and reports of disruptive behavior should be directed to the closest available event staff. Event staff personnel are positioned at each entry/exit portal throughout the stadium for your convenience.

### **Restrooms**

Restrooms for men and women are conveniently located beneath all the stands on the main concourse.

**Family/Special Needs restrooms** are located on the main concourse behind sections 106, 114, 125 and 133.

### **Security**

Security for Bright House Networks Stadium and the UCF campus will be coordinated by the UCF Police Department with support from Orange County Sheriff's Office, Seminole County Sheriff's Office, and Florida Highway Patrol. The security office for Bright House Networks Stadium is located on the main concourse adjacent to Gate 10.

### **Security Measures**

In order to provide a safe environment for our fans, the following security measures will be in effect:

- All persons entering the stadium are subject to visual inspection of all items carried into the stadium.
- Searches may cause delays in entering the stadium. Gates open 90 minutes prior to kickoff, and you are encouraged to arrive early.
- Each entry gate will include "express lanes" to expedite entry for those who do not carry personal belongings. You are encouraged to leave your belongings in your vehicle whenever possible.
- Law enforcement personnel may conduct random inspections of any vehicles parking near the stadium. Enforcement - Authorized UCF representatives have the right to stop any hazardous or inappropriate activities anywhere on campus, including in the stadium. Individuals conducting hazardous or inappropriate activities are subject to arrest and prosecution under applicable state and federal statutes.
- Offenders' names will be forwarded to the UCF Athletics Association by the law enforcement representative reporting the citation. Offenders may be issued a warning by the UCF Athletics Association or lose their ticket privileges.
- UCF students are also responsible for adhering to all Rules of Conduct as outlined in the UCF Golden Rule. Student referrals will be made to the Office of Student Conduct.

### **Shuttles - Students**

UCF will operate student shuttle buses for all normally serviced apartment complexes (except Tivoli and Northgate due to close proximity to the stadium) on each home football game day. This means that normal UCF shuttle routes #1 through #9 (except #6) will be operating as per the schedule shown at <http://ucfathletics.cstv.com/brighthouse/student-shuttles.html>. The on-campus shuttle routes (Black and Gold routes) will not be operating on game day. The shuttles will run from five hours prior to the start of the game until three hours after the game ends. **Note:** The shuttles are designed to only handle people with light carry-on items; there is no space for large items including coolers, tents/umbrellas, lawn chairs, tables and similar types of equipment.

### **Shuttles - Commercial and Charter**

Commercial and charter shuttles will be supported (loading/unloading) at the former Wynn-Dixie parking lot located at 1680 E. McCulloch Road, Oviedo, FL 32765-5015 (northeast corner of the Lockwood Blvd and McCulloch Road intersection). Specific scheduling and operating procedures for this facility are detailed at <http://ucfathletics.cstv.com/brighthouse/com-shuttle.html> **Note:** Tailgating is NOT permitted at this site.

**Smoking**

Smoking IS NOT PERMITTED in Bright House Networks Stadium.

**Tailgating**

Tailgating before and after UCF Knight football games at Bright House Networks Stadium offers a special time for reunions of family, friends and alumni, and the university is pleased to serve as host to these gatherings. Additionally, UCF is pleased to welcome all of our guests to campus. In order to ensure that everyone has a safe and memorable game day experience, please visit [www.UCFGameday.com](http://www.UCFGameday.com) and click on the "Gameday" tab for complete information on tailgating guidelines.

**Ticket Information**

Assistance with any ticket issue can be obtained by contacting the UCFAA Ticket Office at 407-823-1000, located at the old Wayne Densch Sports Center on the UCF main campus. Office hours are Monday - Friday 9:00 AM - 5:00 PM.

**Ticket Scanning**

As you enter Bright House Networks Stadium, an attendant will scan the barcode located at the bottom of your ticket with a handheld ticket scanner. Please make sure that each person in your party presents their tickets individually.

**Will Call**

General Public - Stadium Ticket Office (west side)

Media - Gate 18 (west side)

Player Guest - Gate 16 (south side)

Visiting Team Player Guest - Gate 11 (east side)

FHSAA Coaches Pass - Gate 16 (south side)

The General Public Will Call location will open three hours prior to kickoff and remain open through halftime. All other Will Call locations will open 90 minutes prior to kickoff and remain open through halftime. Picture identification is required to pick up Will Call tickets.