Faculty Senate

Information Technology Committee

Agenda for meeting of Tuesday, December 13, 2022, 2:00 p.m.
Zoom Meeting:
https://ucf.zoom.us/j/99604837711?pwd=QTZwaGJZMzdZMmpHK24rQktnRkw2UT09

- Call to Order

- Approval of the Minutes

- Old Business

    o Workday

        ▪ Punchout during Break

        ▪ Help Aids

    o Process/policy for evaluating software in the common-good [Matthew Hall]

        ▪ Definition of inclusion

    o System for public comment on potential policy changes [Joe Harrington]

        ▪ UCF IT (Scott Baron's team) could investigate back-end functionality and prototype new solutions.

    o Strategic Plan

        ▪ https://www.ucf.edu/unleashing-potential/document/2022-2027-strategic-plan/

        ▪ Discovery and Exploration (Topic 5)

        ▪ Innovation and Sustainability (Topic 7)

        ▪ How to find PIs needs for specialized support? For example, Linux distributions for specialized computing needs.

    o Innovative Solutions to Current and Future Campus Problems

        ▪ October IT transformation e-mail forwarded to committee.
        ▪ Question from faculty about different tenants, prevents collaboration between faculty and students. Hearing about IT working on things. Status?
        ▪ , service for hire agreements, networking in the future, etc.

- New Business

    o Linux working group/support team; IT staff for status of transformation (every other meeting for quick updates?).
    o Others?

- Adjournment

Information Technology Committee
Minutes of meeting of Tuesday, November 29, 2022, 2:00 p.m.
Location: Zoom

Present: Glenn Martin (chair), Joseph Harrington (vice chair, minutes), Avery Lane, Bert Scott, Chad Macuszonok, Francisca Yonekura, Harry Paarsch, Matthew Hall, Mehmet Altin, Pieter Kik, Shengli Zou, Taj Azarian, Viatcheslav Kokoouline, Athena Hoeppner.

- Call to order at 2:05 pm

- Approval of the Minutes for November 15, 2022
  - Minutes approved

- Old Business
  - Issues related to Workday were reviewed (focus on previous meeting where Mr. Gerald Hector attended). SET and its organization changes were also discussed and the many challenges it is causing on the faculty. A number of issues were reviewed and a few action items listed. These items include:
    - Committee Chair will reach out to Mr. Hector to determine Punchout vendor capability to purchase during UCF's upcoming holiday break (when research continues and potentially increases as faculty have more free time).
    - Mr. Matthew Hall (CIO) will reach out to Mr. Joel Levenson about help aids to use within Workday and improving them usefulness with more specific information.
  - UCF's use of Workday was not designed with faculty as end users, but lots is being pushed to us. Some faculty would prefer to make Workday screens understandable to faculty so we can do most things ourselves. Others would prefer more day-to-day interactions with staff who would do the deeds. Possibly a hybrid is best.
  - Where are the standard documents that explain what a faculty member needs to do in the course of business? Wasn't this product used at other universities, and isn't there a well-tested document that comes as part of the product? Weren't we going to use Workday's processes instead of UCF's old processes? Answer: Usability was not a priority of the Board. We did in one year what others do in two. We got the minimal shippable product.
  - It takes a lot of hoop-jumping to get action on issues.

- The people who used to help us have been taken out of our buildings and replaced with a poor version of email communication. We need to be able to talk to people directly. That is much more efficient than chat-like Workday cases.

- Meeting adjourned 3:00 pm