

Information Technology Resources Advisory Committee (ITRAC) Meeting

November 17, 2015 – 3:00 p.m.

Tech Commons 1, #102B

Minutes

Attendees: Mostafa Bassiouni, Melody Bowden, Tom Cavanagh, Elizabeth Dooley, Matthew Gerber, Joel Hartman, Richard Hartshorne, Athena Hoepfner, Tracy Jones, Pieter Kik, Todd McMahon, Peter Smith, Bob Yanckello, Shengli Zou

Introduction/Approval of Minutes

Richard Hartshorne called the meeting to order. September meeting minutes were approved

Remove Access to Library Resources

In a previous meeting, concerns were voiced regarding remove access to library resources and whether a more comprehensive solution was available. Due to links to paywalls and other issues, nothing has changed regarding remote access. However, Athena Hoepfner led a discussion of some potential solutions, including EZProxy (which presents some security issues), browser plug-in Lib-X for Firefox or Chrome (which present tablet issues), VPN, and the Browsing app.

IT2020 Update

IT2020 is the name given to UC's information technology shared services initiative. The intent of IT2020 is to try and create a shared services environment. To do this, colleges and divisions need to migrate resources and personnel to a shared services center.

Four colleges and an administrative division were identified as volunteers, with the first cohort starting in January. The goals of IT2020 are to reduce the number of independent IT units; create better services, more security, and reduced costs; and to create a new organizational structure (UCFIT).

Demonstration of Unified Communications

A detailed demonstration of the new Cisco network-based system was conducted. The tool was formerly Lync, but is being rebranded as Skype for Business. With the Skype for Business desktop, tablet, or phone app, any device can serve as your office phone. Voice calls, video calls, conferences, instant messages, and other communications can be conducted from any device using your office phone number as the identifying number. E-mail messaging is also supported. Demonstrations to faculty are available upon request, perhaps starting spring 2016.

Adjournment/Next Meeting

Meeting was adjourned at 4:00 PM. The next meeting will be on February 2nd, in Tech Commons 1, #102C.