Information Technology Committee

Minutes for meeting of Tuesday, September 29, 2020, 2:00 p.m.

Zoom Meeting

Roll Call: Robert Macy, Sumanta Pattanaik, Dawn Eckhoff, Steffen Guenzel, Matt Nobles, James Gallo, Joe Harrington, Michael Sink, Francisca Yonekura, Pierter Kik, Lori Walters

Jim Gallo, chair, called the meeting to order at 2:00 p.m.

• **Approval of Minutes**: Matt Nobles—1st; Michael Sink---2nd---Add Pierter Kik

• **Announcements**
o The Co-Chairs have implemented a standing meeting with UCF's VP/CIO one week prior to our standing IT committee meetings in an effort to streamline our projects.

• **Old Business**

o **Research Support and the Research Tech Advisory Council**
   • Continued discussion of support for research and formation of tec advisory council. Jim will reach out to Edwardo about coordination of efforts.

o **IT Funding**
   • Discussion of funding and staffing challenges and how this committee can assist in formation of targeted business cases for increased resources (network infrastructure, maintenance, staffing, etc.) To present to the board of trustees and Tallahassee.
   • Discussion were had about farming out aspects of IT services. Mike shared some current areas that are currently being outsourced.
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   • **IT Security and Compliance**
     • Chris V to come and do a regular update to answer questions
       o Example Ddos attack-ask him to come and give us an update

o **ERP**
   o Discussions on adoption and progress of switch to Workday.

o **UCF IT Organization and Alignment**
   • Discussions on how to deliver service that addresses gaps in service and research service; how to make better use of IT support across campus in certain areas. Huron gathering information to come back to the committee.

o **Classroom Technology**
   • Discussion on collective approach to providing support for classrooms. For example, having one number instead of trying to figure out who to call for support.

o **Technology consistency**
   • Committee discussion annoying challenges and will flow up with Google Doc survey.

- **Linux Support**
  - Working on items
  - Field tested, but not quite ready to roll out
  - Will it stop working if Microsoft changes its interface/does an update

- **Google Drive**
  - Working on with new partnership to get single sign-on built for Google Drive
  - Service for Higher Ed is free
  - What can UCF use for free and not purchase Google Suite
  - Working on 3rd party provider for Google Cloud
  - Can use but think about
    - FERPA
    - HIPPA
    - Need language to address above

New Business
- Prioritization of projects by implanting the Pareto Principle (80/20)
- Other Business time limits

Ended at 3:00p