# Information Technology Committee

Agenda for meeting of Tuesday, September 6, 2022, 2:00 p.m.

Zoom Meeting:

https://ucf.zoom.us/j/99604837711?pwd=QTZwaGJZMzdZMmpHK24rQktnRkw2UT09

- Call to Order

- Approval of the Minutes

- Review Status of Old Business

  o Linux support

  o Mass E-mail policy

  o Process/policy for evaluating software in the common-good

- New Business Assigned from Steering Committee

  o Workday (Topic 1)

    ▪ Identify critical issues that require resolution and timeframe for fixes

  o Strategic Plan – Discovery and Exploration (Topic 5)

    ▪ https://www.ucf.edu/unleashing-potential/document/2022-2027-strategic-plan/

  o Strategic Plan – Innovation and Sustainability (Topic 7)

    ▪ https://www.ucf.edu/unleashing-potential/document/2022-2027-strategic-plan/

  o Innovative Solutions to Current and Future Campus Problems

    ▪ Assess advantages/disadvantages of systems/approaches that could transform campus IT needs.  How do we invest for the future of our IT needs?  Possible areas to explore include student administrative services, cybersecurity, service for hire agreements, networking in the future, etc.

- Other/New Business

- Adjournment

# Information Technology Committee
DRAFT Minutes of meeting of Tuesday, April 12, 2022, 2:00 p.m.
Location: Zoom

Roll Call (Screen Verification via Zoom)
Present: Glenn Martin, Lee Dotson, Taj Azarian, Viatchelslav Kokoouline, Mehmet Altin, Athena Hoeppner, Shengli Zou, Francisca Yonekura, Pieter Kik, Joseph Harrington, Matt Hall, Hank Glaspie, Michael Scruggs, David Zambri

- Call to order at 2:11 pm

- Approval of the Minutes for March 29, 2022
    - No amendments to minutes

- Q1 State of Security Report [David Zambri]
    - Three areas of focus for Information Security Office Initiatives:
        - Multi Factor Authentication
            - O365 complete; currently working on Knights Mail
        - 24x7x365 Treat Detection and Response
        - Vulnerability Reduction
    - Cybersecurity Risk
        - Loss of confidentiality, integrity, or availability
        - Risks emerge through unauthorized access, use, disclosure, disruption, modification, or destruction
    - UCF Risk Recon
        - Shows improving grade from February 2021 to April 2022
        - Goal is continuous improvement
    - SWOT Analysis
        - Evaluate threats
        - Weakness has been lack of MFA. Rectifying now.
    - Review Security Events
        - Intrusion events
        - System vulnerability (CVSS)
    - Overview of UCF Security Personnel
    - Explanation and implications of Controlled Unclassified Information
    - NIST CSF 108 controls
    - Discussion about need for backups – suggestion to use OneDrive. Outreach, instruction, documentation needed.
- Internet Connectivity Issues
    - Two recent issues discussed. Both have been resolved.

- o Report issues directly to Matt Hall and Michael Scruggs so they can deploy techs to get readings. Need to know where the problems are and identify issues so they can get it fixed.
  - o Discussion of WiFi 6E and replacing end of life wireless access points. Issue with supply chain causing delays.
  - o Goal is to create a lifecycle management program and better communication

- Wrap up business for the year
  - o Question about spam calls on Teams
    - ▪ Can block 1 number at a time. Send to Michael Scruggs or a ServiceNow ticket.
    - ▪ Will investigate spam risk in compliance center
  - o Thanks to everyone for their participation this year - especially Glenn Martin for Chairing, Lee Dotson for being Co-Chair/Secretary, and IT guests for presentation and discussions.

- Meeting adjourned 3:00 pm