Library Advisory Committee
Spring 2022 Meeting
April 4, 2022 @ 10:00 AM
Minutes

Location: Microsoft Teams
Facilitator: Dean Beau Case

The meeting was called to order at 10:00 am.

Present: Beau Case; Penny Beile; Joel Lavoie; Frank Allen; Ying Zhang; Meb Price
Michele Butts; Judy Kuhns; Xiaoming Yu; Thomas Kean; Amanda Walden; Trey Philpotts; Jeff Moore;
Aimee DeNoyelles; Shaurya Agarwal; Xelayris Martinez

Introductions

Dean Case introduced himself, then invited the library administrative team and committee members to introduce themselves.

Dean's Opening Remarks

- Growth anticipated
- Current challenges
- Announcement of Penny Beile retirement
- Filling of leadership positions coming soon – AD for Academic Engagement; AD for Technology & Digital Scholarship; Head of Research & Information Services; Head of Acquisitions
- Student funded renovation – We must be student-centric.
- Budget model change to RCM model – Challenges of model. It can also benefit libraries because we can directly communicate our ROI to the stakeholders.

Library Updates

REE/Penny Beile

- Report of assessment results – faculty and student instruction feedback; research consultation feedback; survey of library visitors on physical space. All feedback loops are on-going with results used to inform future phases of the library renovation or to improve the visitor experience. High satisfaction rates overall.
- Textbook Affordability – new library website with portal in development; potential savings of over $9M, with $3.4M attributed to savings by using library-sourced materials; collaborations with Multicultural Academics & Support Services to provide course materials to first generation in college students. Study of HSC course that adopted a library-sourced textbook showed no decline in academic performance while potentially saving students $320,000.

Technology/Joel Lavoie

- Rapid prototyping – growing demand
  - Glow Forge – Opened in CMC and is very busy.

- o 3D Printers – Going to add to Hitt Library.
- Podcast Room – planning in process; will be open to all patrons of the library.
- Multimedia production room – open now; for use by staff to produce online training videos for web courses and library instruction.
- STARS – now has a secondary backup by Amazon (AWS)

Construction/Frank Allen

- 3rd floor construction – CITF funding; on schedule for Spring 2023 opening
- New features coming – 30 group study rooms; more desktop computers; better restrooms including a family restroom
- Breaking news – Library's 2nd floor coffee shop (currently Java City) may have a complete overhaul soon; it will be new contracts with a local coffee shop and local food provider; too soon to announce names, but stay tuned.

Resources/Ying

- Article Process Charge (APC) – 3 Read & Publish agreements successfully negotiated where APCs are covered under the content subscription fees; trying to negotiate others, but difficult as commercial publishers, such as Elsevier and Wiley want to charge exorbitant amount.
- Library Express Delivery Service (LEDS) -- Piloting this new service delivering books to faculty offices– only offered to several buildings on the main campus offices at this time.
- New Primo search – please visit the library's main webpage to view the search interface; ongoing enhancements on improving user experience; feedback is welcome.

Staff Updates

- Dean Case – Reviewed the library separations and new hires since last fall.

Q&A

Aimee deNoyelles (CDL) – Regarding the podcasting and production spaces, what equipment will be available?

Joel Lavoie – 4 microphones, iMac with Creative Cloud, and video; data will be stored into a SD drive; equipment will be moveable, especially due to construction mobility needs; all professional grade equipment.

Beau Case – Library will supplement generous gift to ensure professional grade equipment.

<u>Thomas Kean – Regarding Article Processing Charges (APC), how open is the Library for adding more? Has Frontiers been contacted?</u>

Ying Zhang - High costs for publishing OA; Having active conversations to negotiate; So far only been successful for the 3 cost-neutral agreements mentioned. Frontiers has been contacted, but the Library does not have the budget for its membership, which is to cover APC only.

<u>Xiaoming Yu - Regarding Article Processing Charges (APC) for a high impact journal not in the library's list. The library provides the journal content, but not the APC needed. Any ability to add APC for this journal?</u>

Ying Zhang – The library's funds are flat and cannot afford purchasing APC in addition to subscriptions to the contents. Please send the name of the journal to investigate further. Thank you for letting us know where the demand is.

Penny Beile – In reference to the comment about the library and College of Graduate Studies funding APC charges for graduate students, the library is a collaborator, but CoGS provides the funding.

Beau Case – Demand shown by faculty is helpful; library will manage the resources if we get the funding.

Meeting concluded at 10:59 am.

Recorded by: Meb Price